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Information Sheet

Interaction Discovery Workshop

Researcher: Kevin Rigotti

Academic Supervisors: Dr Peggy Gregory and Dr Dan Fitton

We would like to invite you to take part in our research study. Before you decide we would like you to understand why the research is being done and what it would involve for you.

Why I am being asked to take part?

You have been invited to take part as you have relevant expertise.

Why is the study taking place?

The aim of this ideas session is to explore how designers think about the behaviour of the people they design for, and how designer behaviours influence the usability of the design. The information gathered will be used to understand how unwanted behaviours are discovered and how describing the users of an application influences the way that designers think about it, for my PhD study titled 'Interaction Discovery in Agile UX.'

What is involved in the study?

The <u>Ketso</u> approach to creative engagement will be followed. This encourages participants to share and discuss their own experiences. Ideas are written-up on leaf-shaped notes which are built into a branching structure to explore the relationships between them and give a visual representation of the discussion.

The topics to be covered in the workshop will be:

- i) User behaviour how do designers think about user behaviours that they want to avoid
- ii) Designer behaviour how might designer behaviours influence the creation or discovery of unwanted user behaviours

How much time will it take?

The event will take about 2 hours, including time to socialise, of which around 1 hour will be the Ketso session.

When and where is the research taking place?

The workshop will be in July 2019 in Manchester. Details of the time and venue are available from the project website www.interaction-discovery.org.uk/workshops and from Eventbrite.

What do I do next?

If you are interested in taking part there is an Eventbrite booking link on the website.

What will happen to the information?

Written material produced during the workshop will be digitised for storage and use. All data collected will be anonymous, used for research purposes only, and stored securely at UCLan. The information will become part of a research thesis and may be presented at conferences and in research journal papers.

What if I am interested in the study results?

We will use similar events to present our results and invite feedback from participants.

Do I have to take part?

Please take time to read all the information provided and feel free to ask questions regarding the study. Participation in this event is completely voluntary, and you are under no obligation to take part. You are free to withdraw at any point, without question.

What will happen if I don't want to continue with study?

You can decide not to take part at any stage before the end of the session, even if you have signed the consent form. You don't have to tell us why you have changed your mind. If you change your mind after the session, we will continue to use information that is anonymous and cannot be traced back to you. After the end of the session, your contributions will not be possible to identify so cannot be withdrawn, but up to that point you are free to remove them.

What are the potential risks and benefits of taking part?

Possible risks: No additional risks beyond those commonly found in an office environment.

Possible benefits: The session may provide insights into the influence of user and designer behaviours on application design, and contribute to professional development.

Who is doing the research?

The research is being carried out by Kevin Rigotti, a PhD student in the School of Physical Sciences and Computing at the University of Central Lancashire.

Contact for Further Information

If you have any questions you may contact the researcher kdrigotti@uclan.ac.uk or a member of the supervision team:

Dr Peggy Gregory

01772 89 3284 ajgregory@uclan.ac.uk

Dr Dan Fitton

01772 89 3277 <u>dbfitton@uclan.ac.uk</u>

If you have any concerns about the way the study has been conducted you should contact the University Officer for Ethics <u>OfficerforEthics@uclan.ac.uk</u>

Thank you for taking the time to read this information sheet