University of Central Lancashire
UCLan
1828

Information Sheet

Interaction Discovery Remote Workshop

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Academic Supervisors: Dr Peggy Gregory and Dr Dan Fitton

We would like to invite you to take part in our research study. Before you decide we would like you to understand why the research is being done and what it would involve for you.

Why I am being asked to take part?
You have been invited to take part as you have relevant expertise.

Why is the study taking place?
The aim of this ideas session is to explore how designers think about the behaviour of the people they design for, and how designers influence the usability of the design. The information gathered will be used to understand how unwanted behaviours are discovered and how describing the users of an application influences the way that designers think about it, for my PhD study titled 'Interaction Discovery in Agile Development.'

What is involved in the study?
Participants will be briefed on a fictional product design project, and given some guiding principles based on the properties that the product should have.

They will be asked to suggest:

- questions that should be asked during user research
- groups that should be invited to participate in the user research
- ways that the desired properties might be lost by poor design choices

Finally, participants will be invited to provide feedback on whether the process was understandable and whether it helped the thought processes involved.

How much time will it take?
The session will take about 90 minutes, including the briefing and post-workshop feedback.

When and where is the research taking place?
The workshops will be in summer 2021, and will take place online on Microsoft Teams.

What do I do next?

Let us know you intend to take part and email kdrigotti@uclan.ac.uk if you have any questions.

What will happen to the information?

We will record the session and take written notes. You are free to participate by audio only (switching off your webcam), or be visible to other participants if you choose to keep your webcam on. Recordings and notes will only be available to members of the research team. All personal data, including the signed consent form, will be kept separately and securely. All data collected will be anonymous, used for research purposes only, and stored securely at UCLan. The information will become part of a research thesis and may be presented at conferences and in research journal papers. You will not be named or identified in any publications about this research.

How will my data be used?

The University processes personal data as part of its research and teaching activities in accordance with the lawful basis of 'public task', and in accordance with the University's purpose of 'advancing education, learning and research for the public benefit'. For further information please see the Privacy Notice provided, which can also be found on our website at https://www.uclan.ac.uk/data_protection/privacy-notice-research-participants.php

What if I am interested in the study results?

We will use similar events to present our results and invite feedback from participants.

Do I have to take part?

Please take time to read all the information provided and feel free to ask questions. Participation in this event is completely voluntary, and you are under no obligation to take part. You are free to withdraw at any point, without question, up until the end of the session.

What will happen if I don't want to continue with study?

You can decide not to take part at any stage before the end of the session, even if you have signed the consent form. You don't have to tell us why you have changed your mind. If you change your mind after the session, we will continue to use information that has already been collected. It will not be possible to withdraw your contributions as recordings are of the whole session and any written notes about the recordings from the workshop will not include names so your contributions will not be identifiable.

What are the potential risks and benefits of taking part?

Possible risks: No additional risks beyond those commonly found in an office environment.

Possible benefits: The session may provide insights into your discovery process and contribute to professional development.

Who is doing the research?

The research is being carried out by Kevin Rigotti, a PhD student in the School of Psychology and Computing at the University of Central Lancashire.

Contact for Further Information

If you have any questions you may contact the researcher kdrigotti@uclan.ac.uk
or a member of the supervision team:

Dr Peggy Gregory
01772 89 3284   ajgregory@uclan.ac.uk

Dr Dan Fitton
01772 89 3277   dbfitton@uclan.ac.uk

If you have any concerns about the way the study has been conducted you should contact the University Officer for Ethics OfficerforEthics@uclan.ac.uk

Thank you for taking the time to read this information sheet